User Guide

Tenda Beli App for Smart Wi-Fi Plug

Shenzhen Tenda Technology Co., Ltd.

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Preface

Thank you for choosing Tenda! Please read this user guide before you start.

Conventions

This user guide applies to the following smart plugs: SP3 and SP6. SP3 is used for illustrations here unless otherwise specified. The smart plugs vary in appearance based on different plug standards and socket types. The contained images and UI screenshots are subject to the actual products.

Product model	Description
SP3	Smart Wi-Fi Plug
SP6	Smart Wi-Fi Plug

The typographical elements that may be found in this document are defined as follows.

Item	Presentation	Example
Cascading menus	>	System > Live Users
Parameter and value	Bold	Set **User Name** to **Tom**.
Variable	Italic	Format: *XX*:*XX*:*XX*:*XX*:*XX*:*XX*
UI control	Bold	On the **Policy** page, click the **OK** button.
Message	“ ”	The “Success” message appears.

The symbols that may be found in this document are defined as follows.

Symbol	Meaning
NOTE	This format is used to highlight information of importance or special interest. Ignoring this type of note may result in ineffective configurations, loss of data or damage to the device.
TIP	This format is used to highlight a procedure that will save time or resources.

Getting more documents

Visit our official website www.tendacn.com and get more information by searching for the product model. The related documents are listed as below:

Document	Description
Quick Installation Guide	Helps you get to know the device's appearance, and quick set up for internet access.
User Guide	Helps you to explore more functions of the device.
Datasheet	Allows you get a glance of the product, including its features and specifications.

Technical Support

If you need more help, contact us by any of the following means. We will be glad to assist you as soon as possible.

Hotline

Global: (86) 755-27657180

Toll Free: Mon - Fri 9 am - 6 pm (China Time Zone)

United States: 1-800-570-5892

Toll Free: Daily 24 hours

Canada: 1-888-998-8966

Toll Free: Mon - Fri 9 am - 6 pm PST

Hong Kong: 00852-81931998

Toll Free: Mon - Fri 9 am - 6 pm (China Time Zone)

Email

support@tenda.com.cn

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Install the Tenda Beli App

If you already have the Tenda Beli App, please Login.
If you have NOT got one, scan the following QR code, or search for **Tenda Beli** in Google Play or App Store, download and install it onto your smart phone/tablet.

Or

Beli

Login

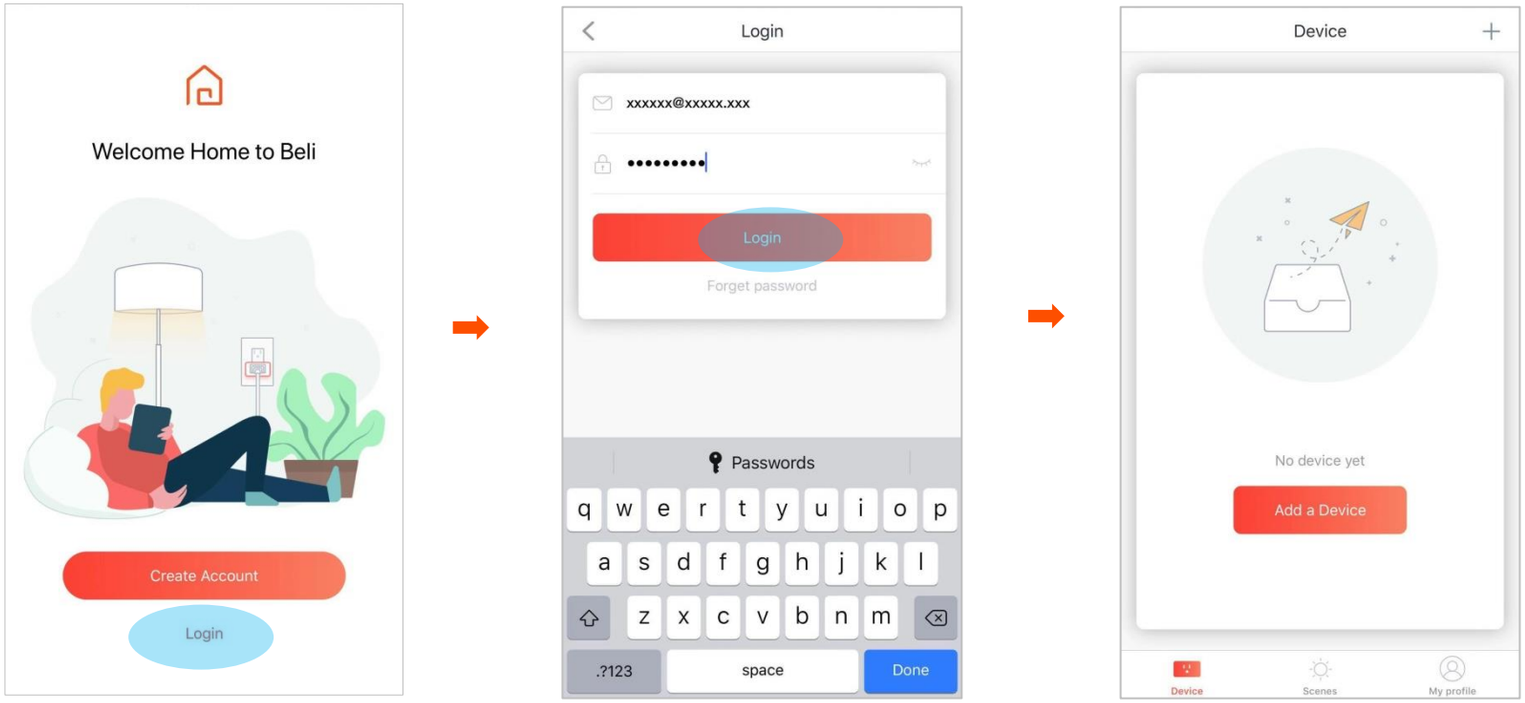
TIP

Ensure that your smart device used to set up, such as a smart phone, can access the internet.

If you already have a registered Tenda account

Step 1 Open the Tenda **Beli** App.

Step 2 Tap **Login**, enter the registered Email address and password, and tap **Login**.



----End

■ If you DO NOT have a Tenda account

Step 1 Open the Tenda **Beli** App.

Step 2 Tap **Create Account**.

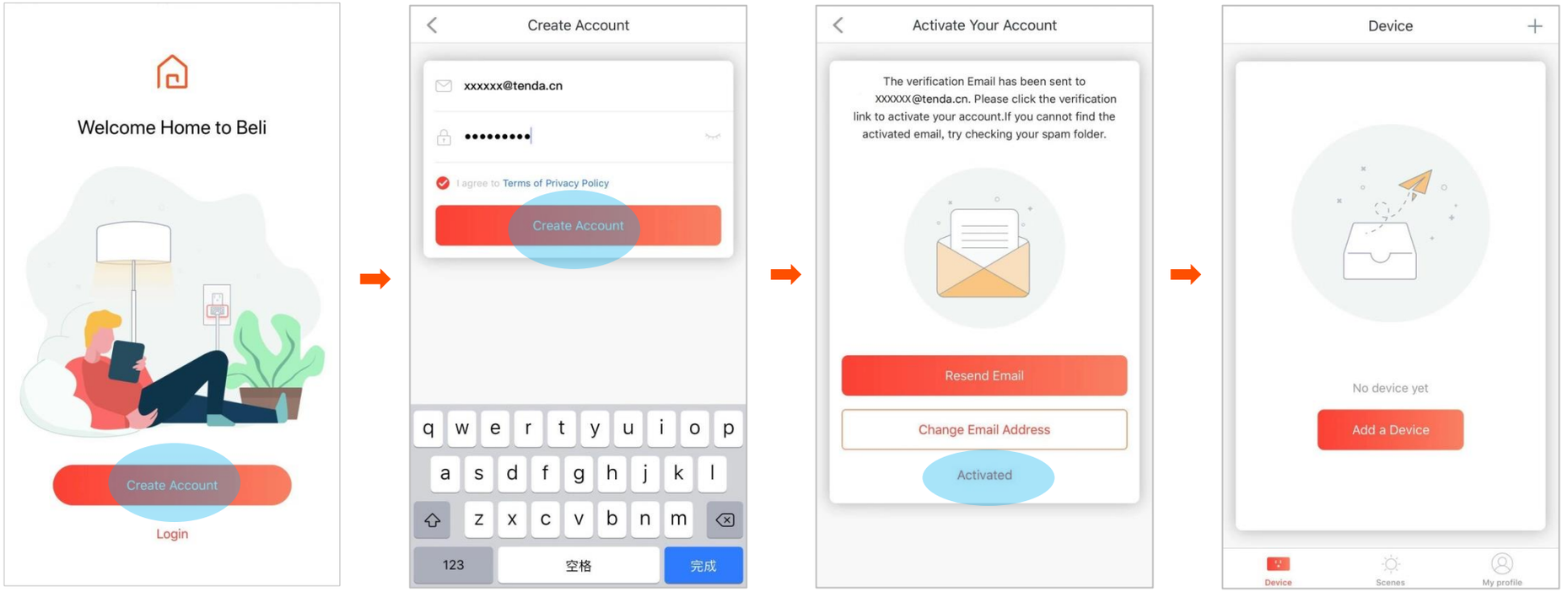
Step 3 Enter your Email address, customize a password, and tap **Create Account**.

Step 4 Go to your Email inbox and activate your account.

TIP

- If you do not receive the Email for activation, please check your spam box.
- Check if you enter the correct Email address.
- Enter another Email address.

Step 5 Return to the Tenda **Beli** App, and tap **Activated**.



----End

Add your smart plug

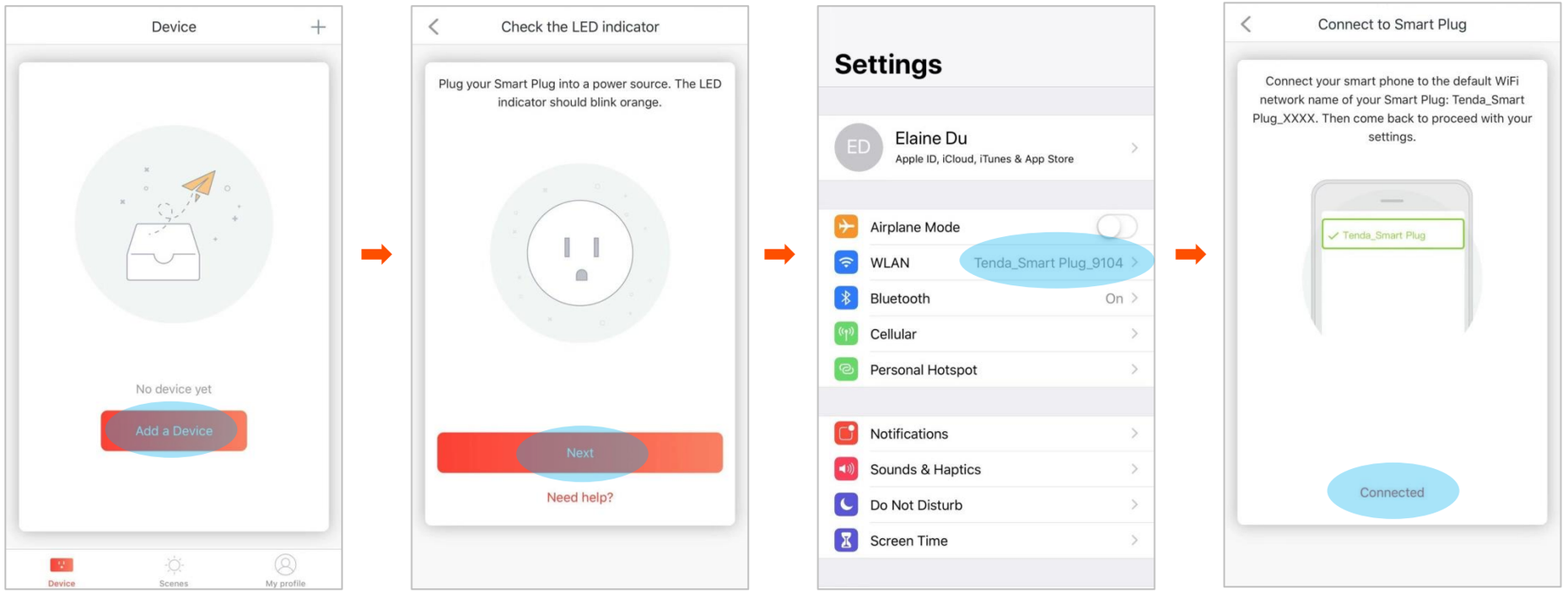
For iOS devices

Step 1 Connect your smart phone to a 2.4 GHz WiFi network.

Step 2 Plug the smart plug into a power source. Its LED indicator blinks orange.

Step 3 Add the smart plug using the Tenda Beli App.

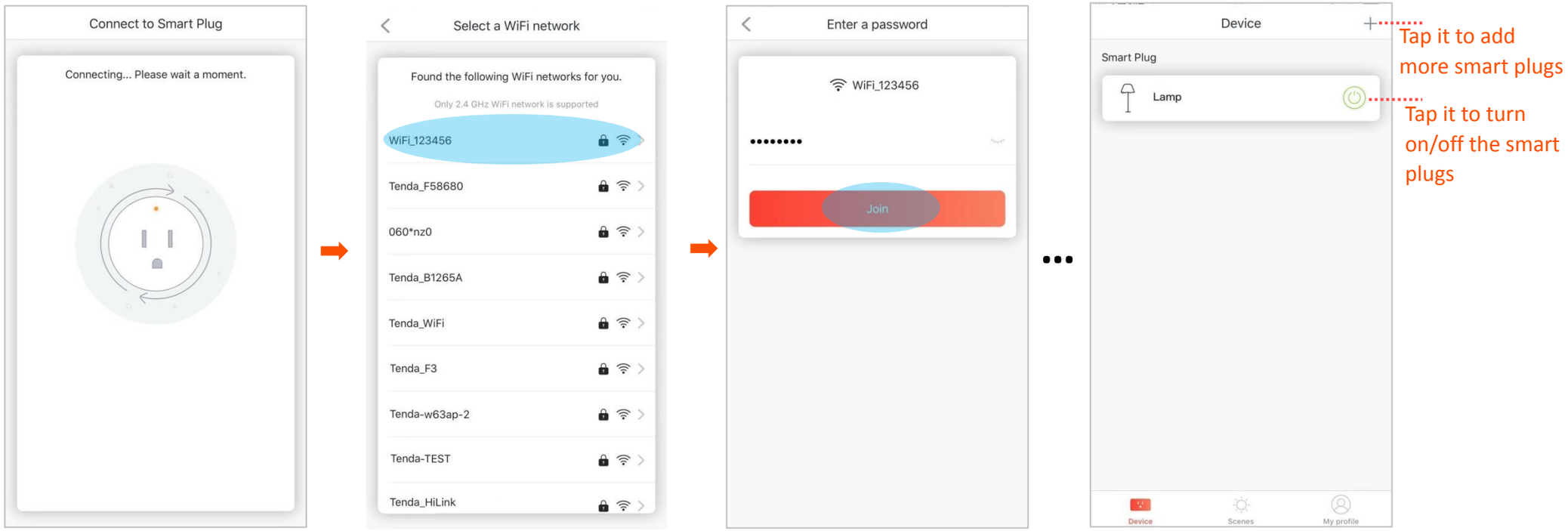
1. Open the Tenda Beli App, tap **Add a Device** or the add + icon on the upper right corner, then tap **Next**.
2. Connect your smart phone to the WiFi name of the smart plug.
   The default WiFi name is **Tenda_Smart Plug_*XXXX***, and ***XXXX*** is the last four characters of the MAC address of the smart plug. The MAC address can be found on the device.
3. Then return to the Tenda **Beli** App, and tap **Connected**.



4 Select your 2.4 GHz WiFi name, enter the WiFi password (if any), and tap **Join**.

Wait a few minutes. When the LED indicator of the smart plug turns solid blue, it is connected to your 2.4 GHz WiFi network successfully.

5 Personalize your smart plug according to the on-screen instruction.



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For Android devices

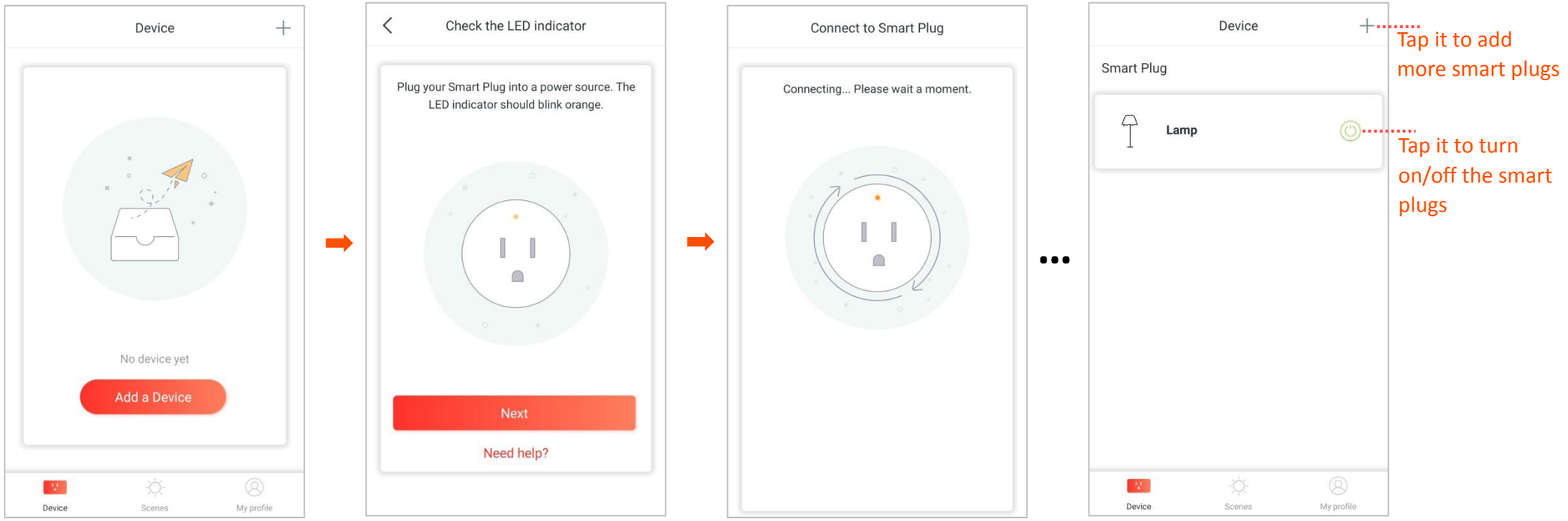
Step 1 Connect your smart phone to a 2.4 GHz WiFi network.

Step 2 Plug the smart plug into a power source. Its LED indicator blinks orange.

Step 3 Add the smart plug using the Tenda Beli App.

1 Open the Tenda Beli App, tap **Add a Device** or the add + icon on the upper right corner, then tap **Next**.

2 Follow the on-screen instructions to add and personalize the smart plug.



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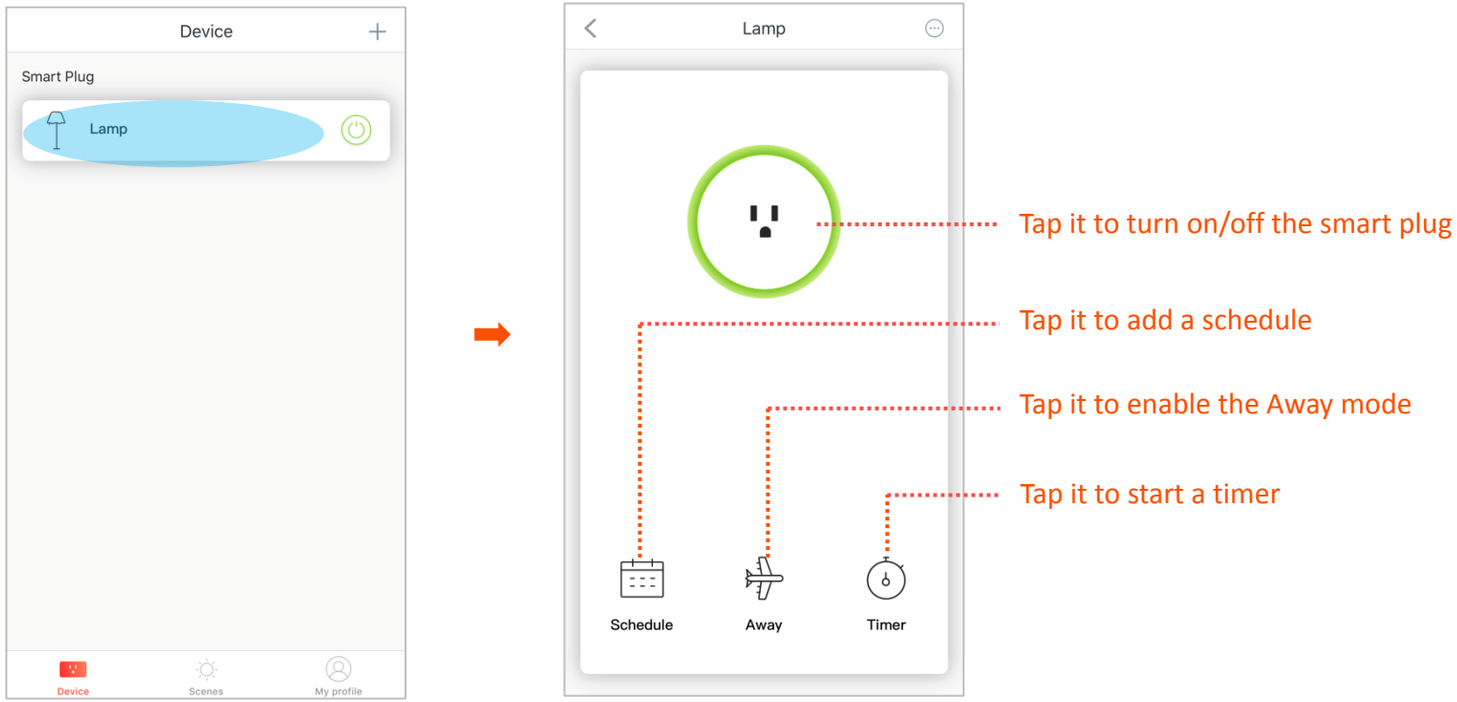
Manage your smart plug

Tap the bar of the smart plug that you want to manage to enter the configuration page.



Add a schedule

After adding a schedule, you can turn on or off the smart plug at the schedule you specified.

Step 1 Tap the bar of the smart plug that you want to manage.

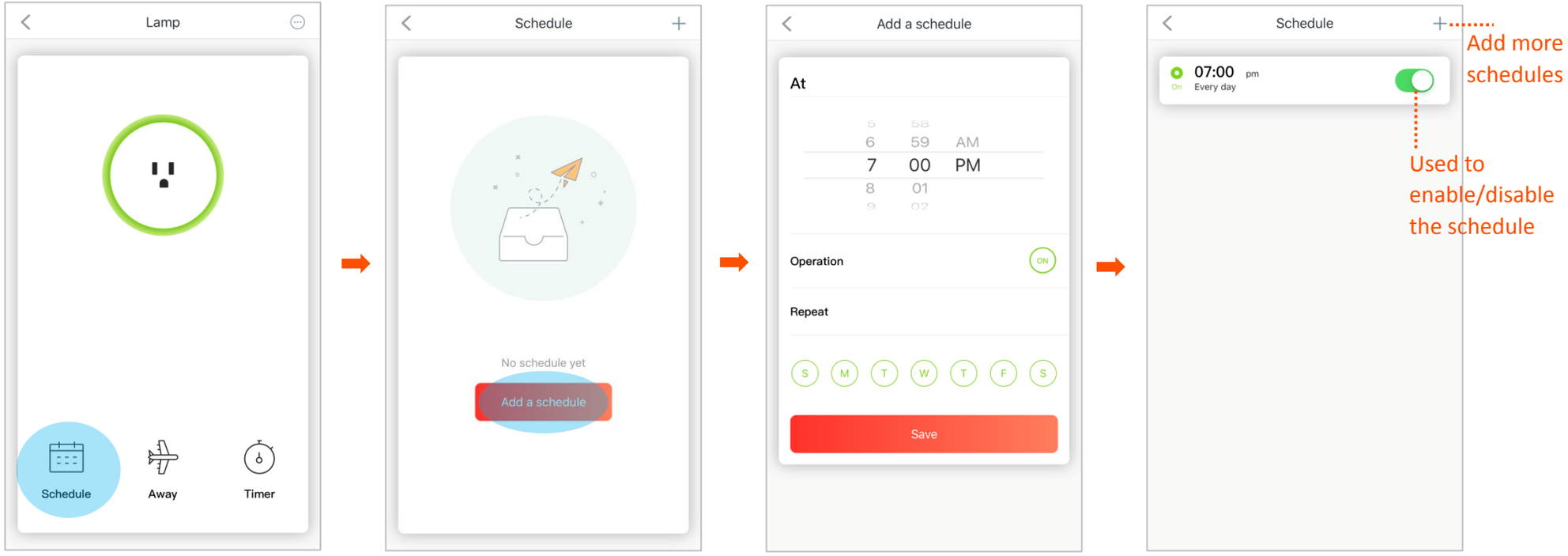
Step 2 Tap **Schedule** > **Add a schedule**.

Step 3 Specify the time at which the operation takes effect.

Step 4 Choose an operation, which is **ON** in this example.

- **ON**: The smart plug will be turned on at the specified time.
- **OFF**: The smart plug will be turned off at the specified time.

Step 5 Specify the days on which the operation takes effect, which are **07:00** pm and **Every day** in this example, and tap **Save**.



----End

TIP

- If the time that you set up in the schedule and timer rules conflicts, only the timer rule takes effect.
- If there is a power cut or the smart plug is disconnected from the internet at the time specified in the schedule rule, the rule won't be implemented.

Verification

The smart plug is turned on at 07:00 pm every day.

Set up Away mode

With the Away mode enabled, your smart plug will be turned on/off randomly during your specified period. When a light is plugged, it pretends you are at home even if you are not.

Assume that you are away on business from Monday to Friday this week, and worried about someone takes this opportunity to steal your property.

Then you can set up the Away mode to let your light be turned on and off randomly during 8:00 pm - 11:00 pm to pretend you are at home.

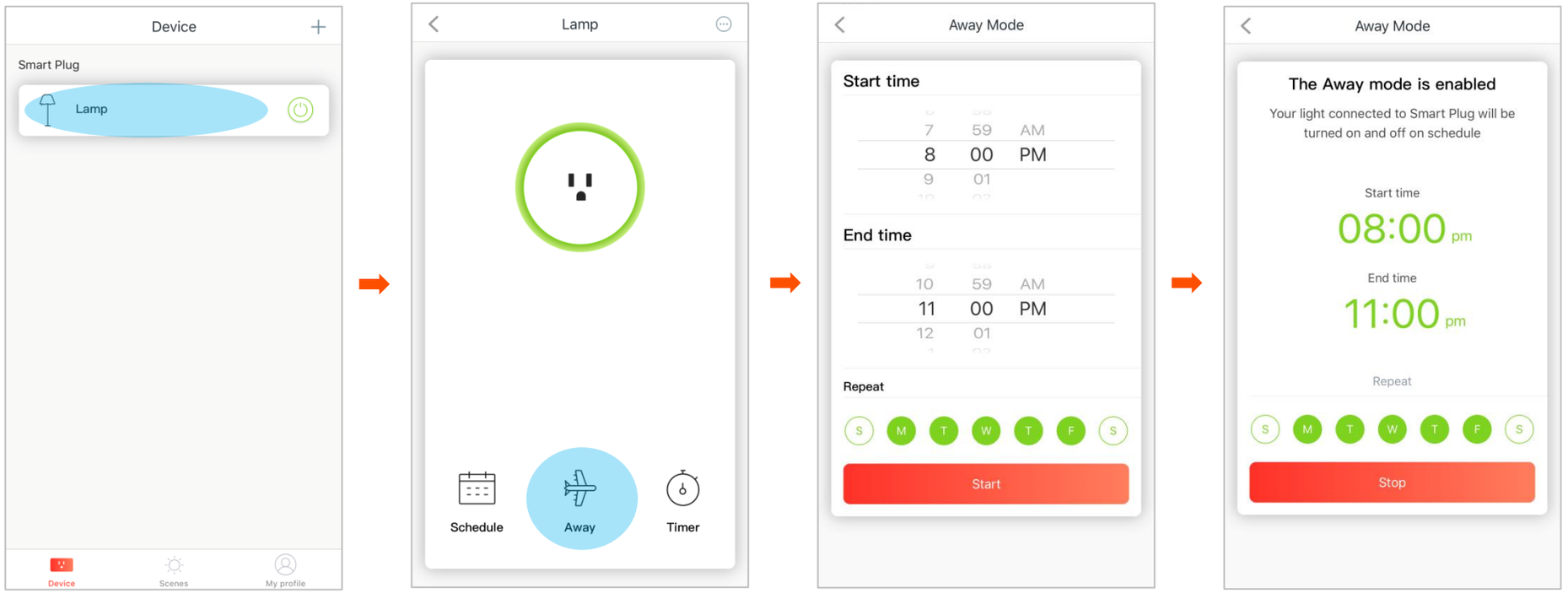
Step 1 Tap the bar of the smart plug that you want to manage.

Step 2 Tap **Away**.

Step 3 Specify a start time and end time, which are **8:00 PM** and **11:00 PM** in this example.

Step 4 Specify the repeat time, which is **Monday** to **Friday** in this example.

Step 5 Tap **Start**.



----End

TIP

- If the time you set up in the Away mode and timer rules conflicts, only the timer rule takes effect.
- If there is a power cut or the smart plug is disconnected from the internet during the time specified in Away mode rule, the rule won't be implemented. And it will continue to take effect after the power or the internet is recovered.

Verification

The smart plug is turned on and off randomly during 08:00 pm to 11:00 pam on Monday to Friday.

Start a timer

The Timer allows you to turn on/off your smart plug when the countdown is complete.
Assume that you want your fan to be off in 3 hours.

Step 1 Tap the bar of the smart plug that you want to manage.

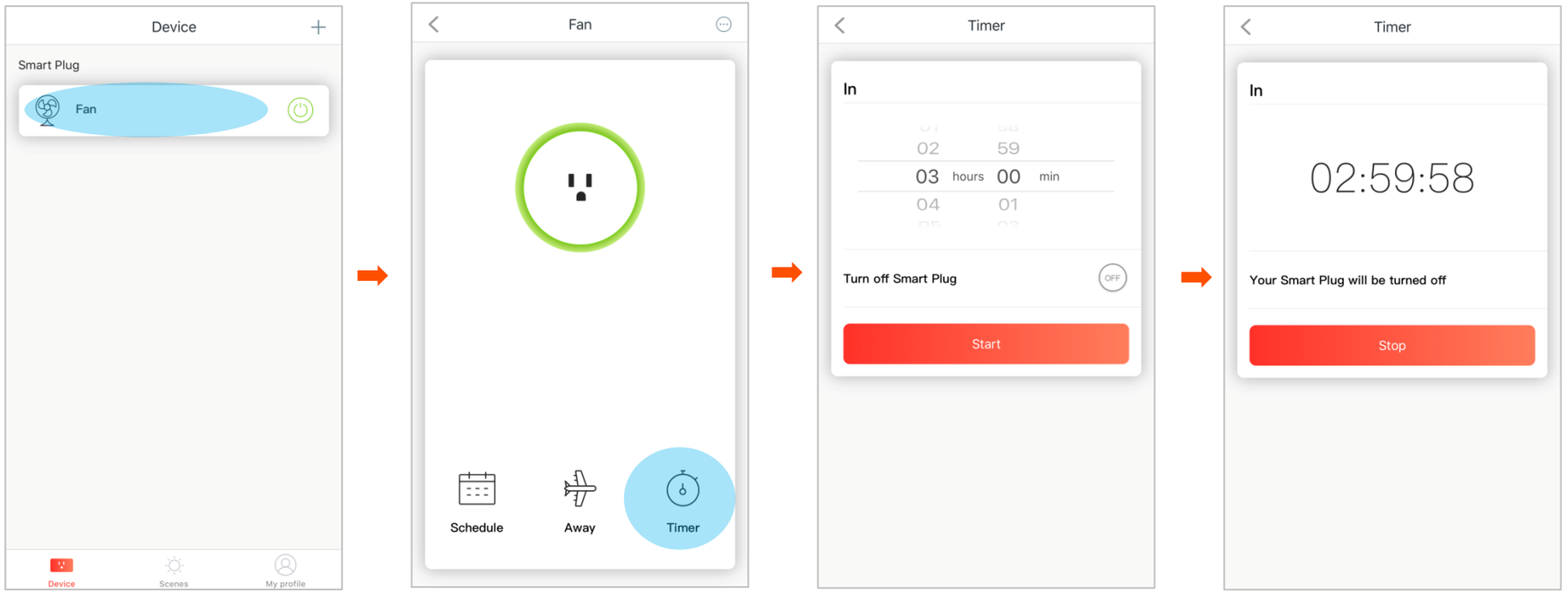
Step 2 Tap **Timer**.

Step 3 Specify the time in which the operation will take effect, which is **3 hours 00 min** in this example.

Step 4 Select an operation, which is **OFF** in this example.

- **ON**: The smart plug will be turned at the time you specified.
- **OFF**: The smart plug will be turned off at the time you specified.

Step 5 Tap **Start**.



----End

TIP

If the time that you set up in the timer, schedule, and Away mode rules conflicts, only the timer rule takes effect.

Verification

The smart plug is turned off in 3 hours.

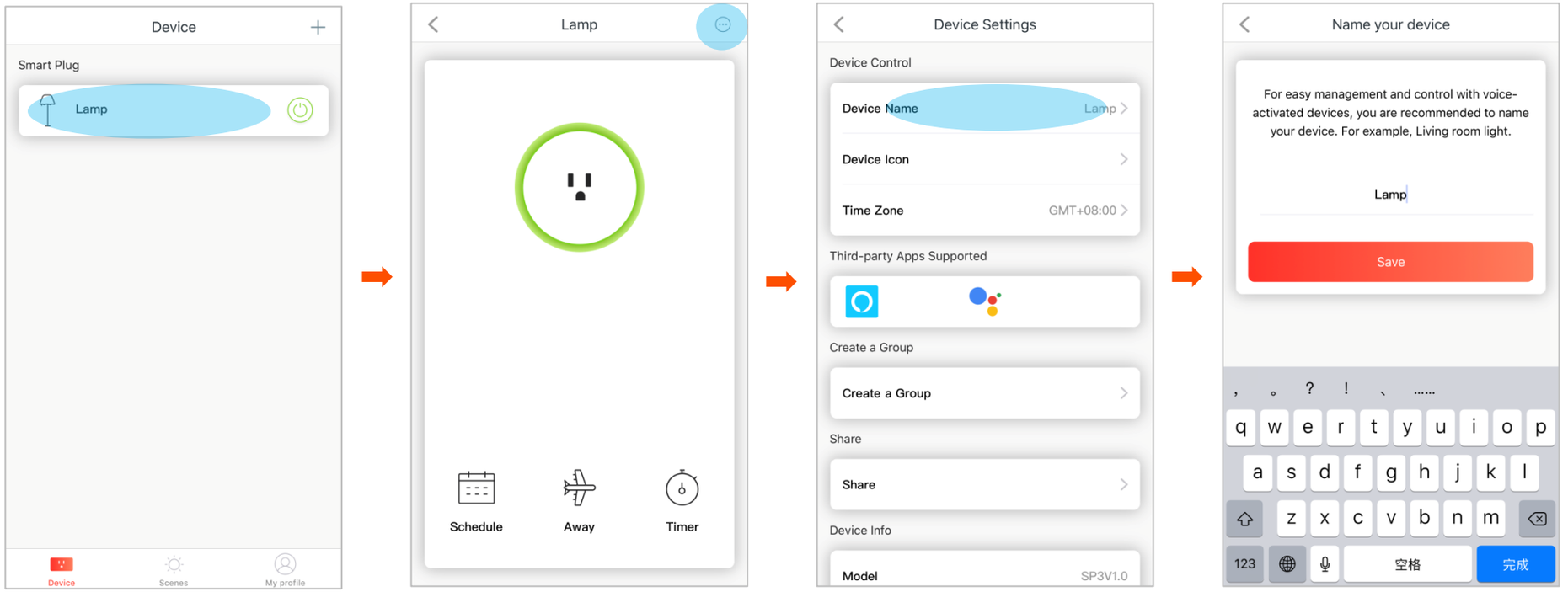
Personalize your smart plug

You can personalize your smart plug with a name and/or icon that can represent the device plugged into it on the **Device Settings** page.

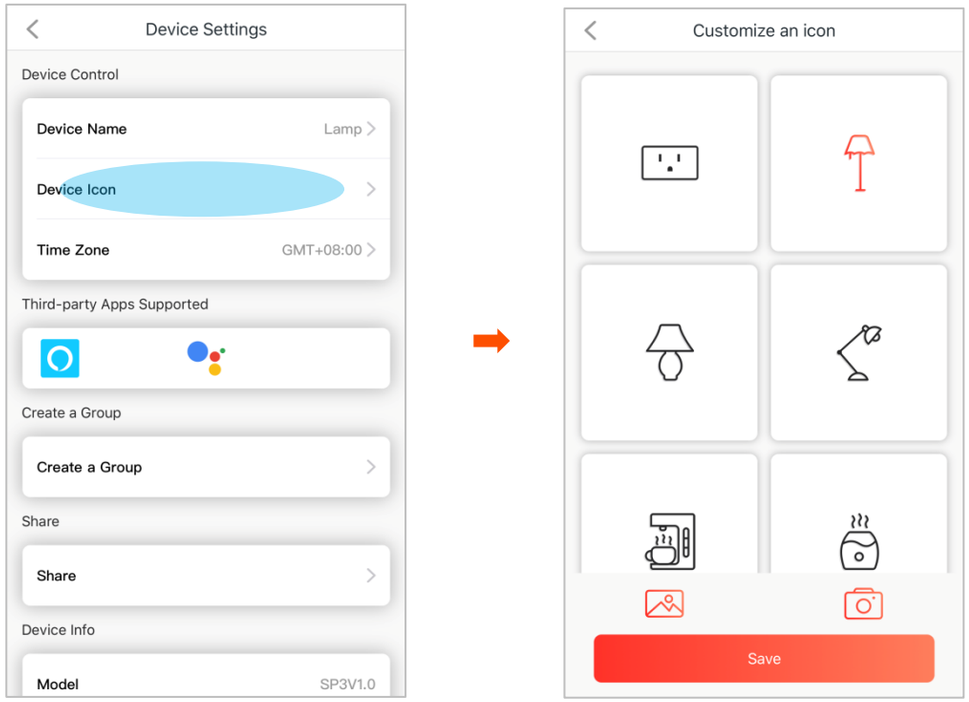
Step 1 Tap the bar of the smart plug that you want to manage.

Step 2 Tap the more icon .

Step 3 Tap **Device Name**, enter the new name and tap **Save**.



Step 4 Return to **Device Settings** page, tap **Device Icon**, and select an icon, or tap the photo icon to choose a photo from your album, or tap the camera icon to take a phone, and tap **Save**.



----End

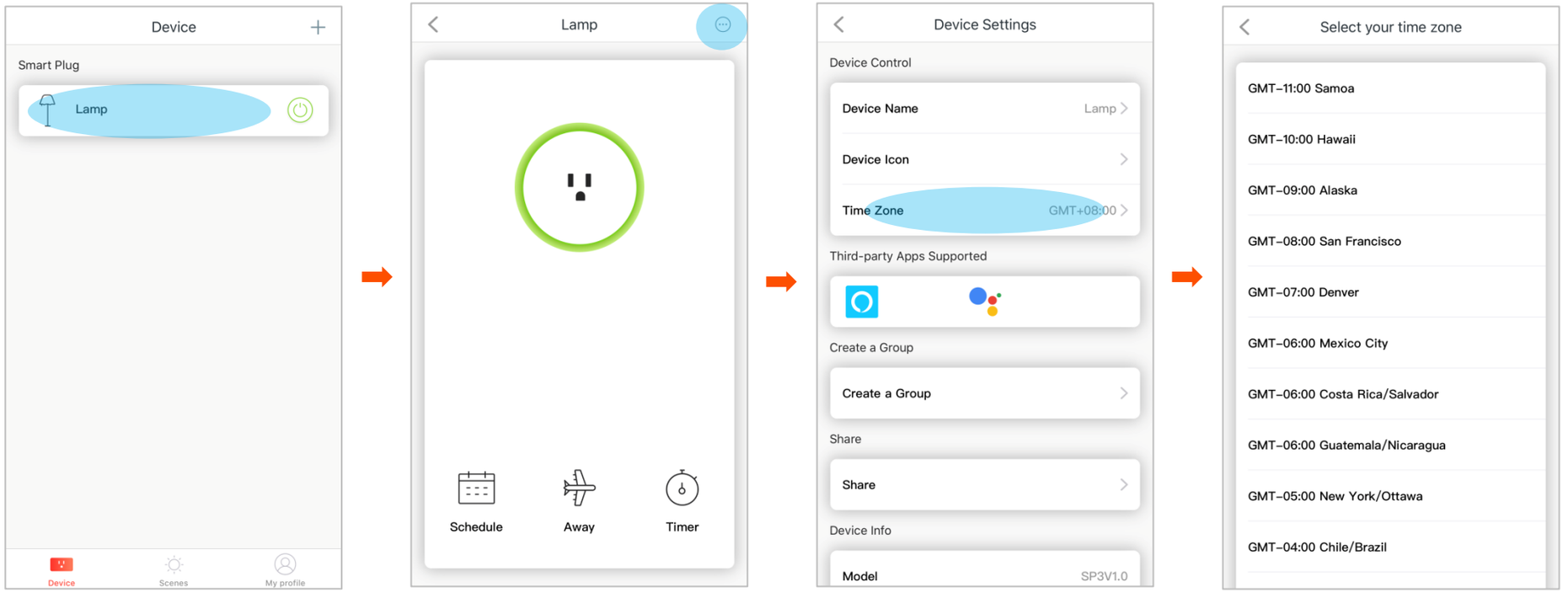
Select your time zone

To ensure that the time-based functions, such as Schedule, Away mode, and Timer, take effect correctly, select a correct time zone for your smart plug.

Step 1 Tap the bar of the smart plug that you want to manage.

Step 2 Tap the more icon .

Step 3 Tap **Time Zone**, and choose your time zone.



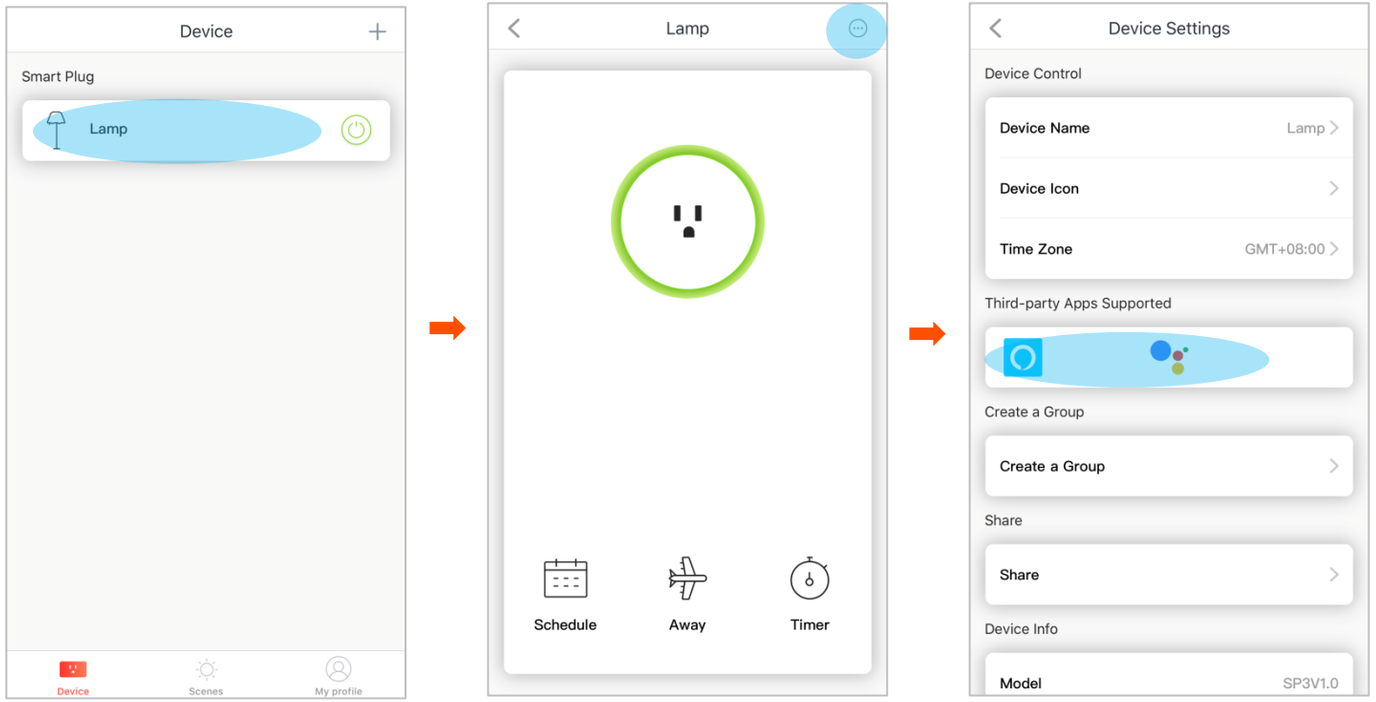
----End

Get to know how to control your smart plug with Amazon Alexa or Google Home

Step 1 Tap the bar of the smart plug that you want to manage.

Step 2 Tap the more icon .

Step 3 Tap or to get to know how to make your smart plug work with Amazon Alexa or Google Home.



----End

Invite family members to manage the smart plugs with you

NOTE

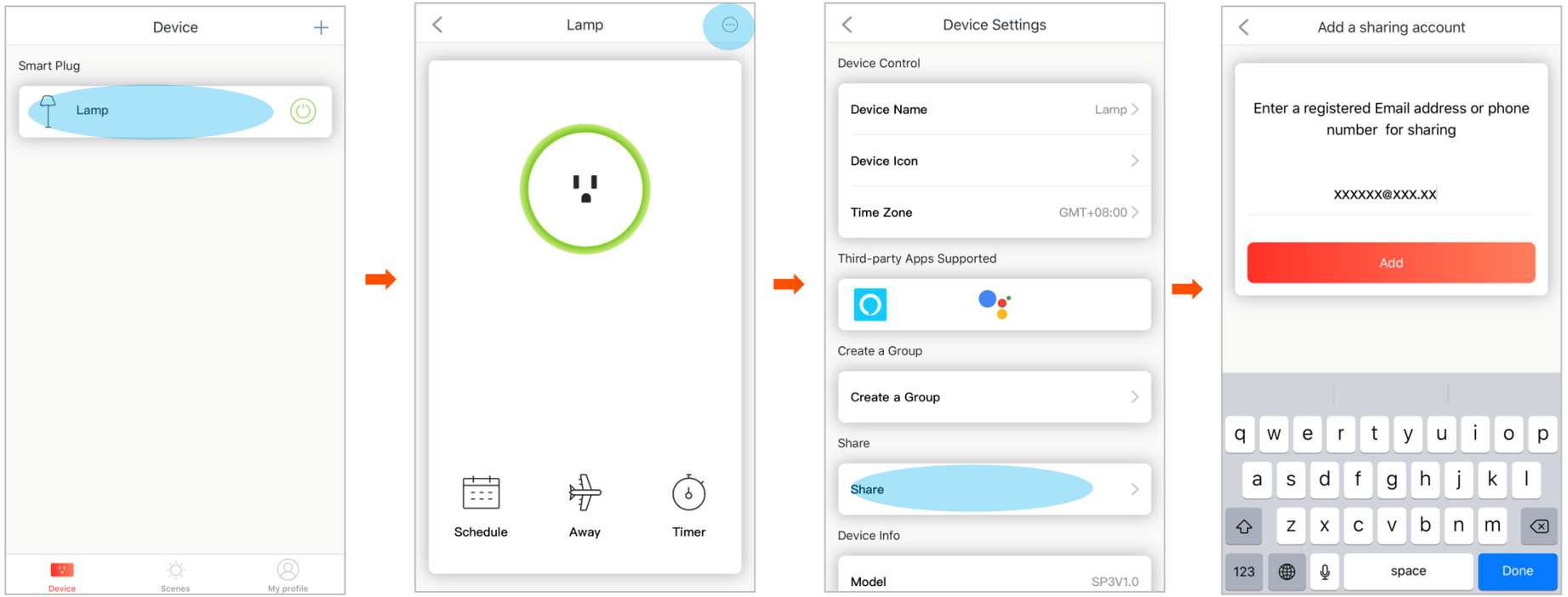
Only members with registered Tenda account could be invited.

Step 1 Tap the bar of the smart plug that you want to manage.

Step 2 Tap the more icon .

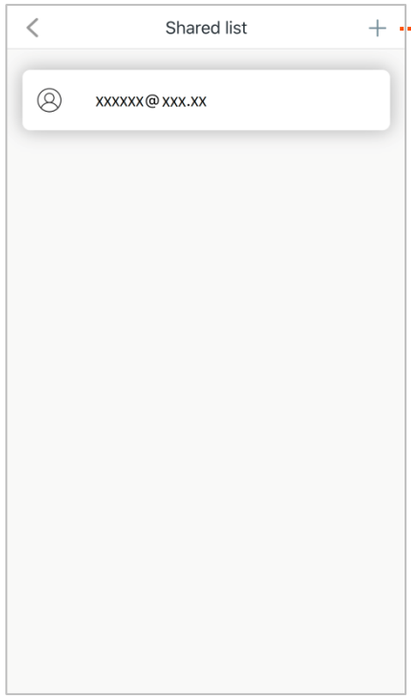
Step 3 Tap **Share**.

Step 4 Enter a Tenda account of your family member, and tap **Add**.

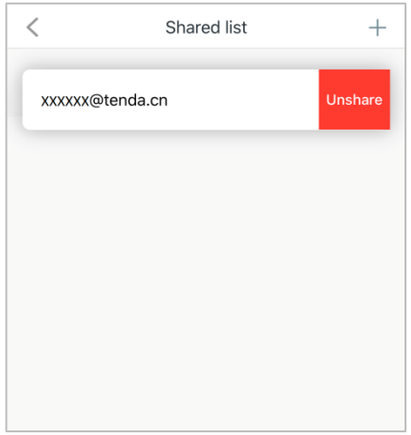


----End

Added successfully. Tap the add icon + to add more Tenda accounts for sharing the management permission.



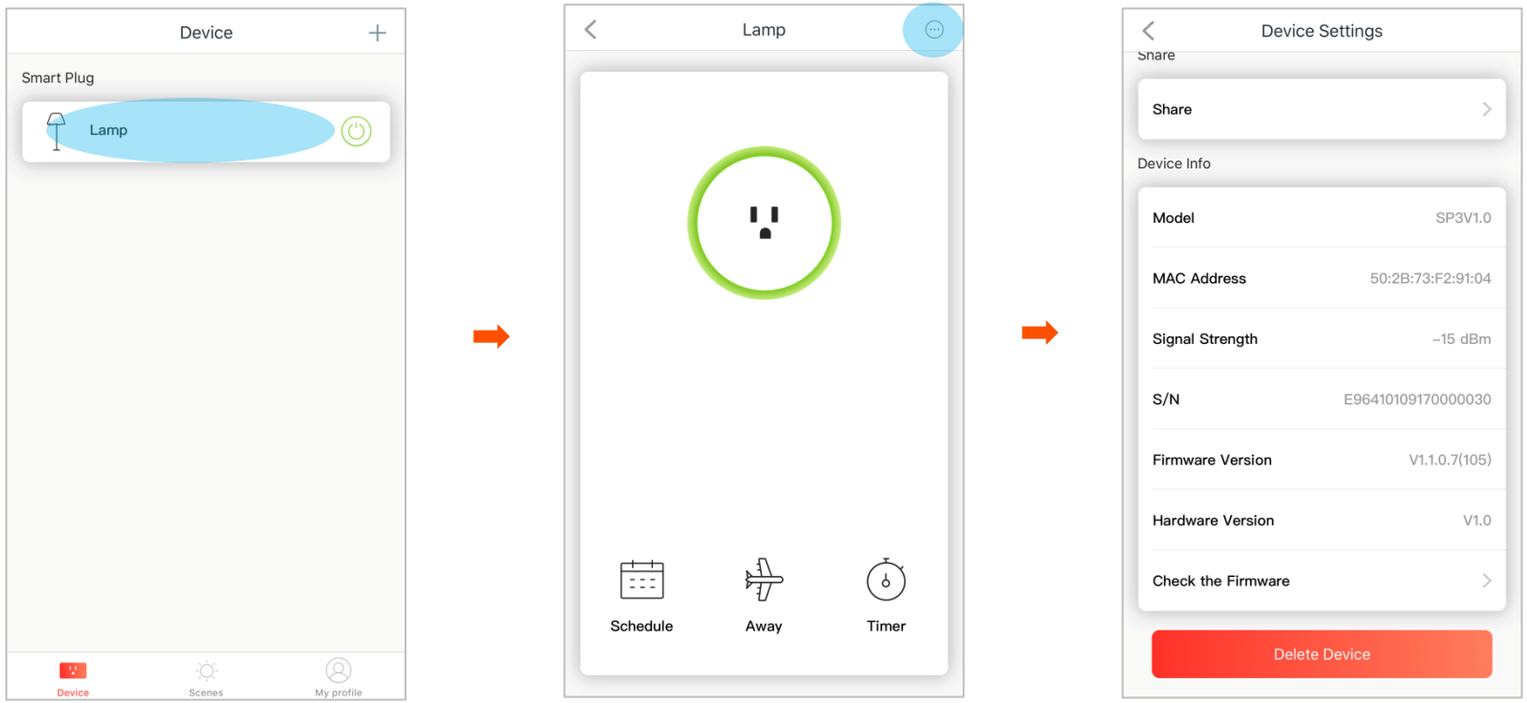
To cancel the management permission, hold and slide the smart plug bar to the left, and tap **Unshare**.



Check the basic information of your smart plug

You can check the model, MAC address, signal strength, serial number, firmware version, and hardware version of your smart plug in the **Device Settings** page.

To enter the page, tap the bar of the smart plug that you want to manage > the more icon , and scroll down to the bottom of the page.



Upgrade your smart plug

To provide better experience, we are dedicated to improve software performance and make fixes. So you are recommended to upgrade the smart plug when new software version is detected.
To upgrade your smart plug:

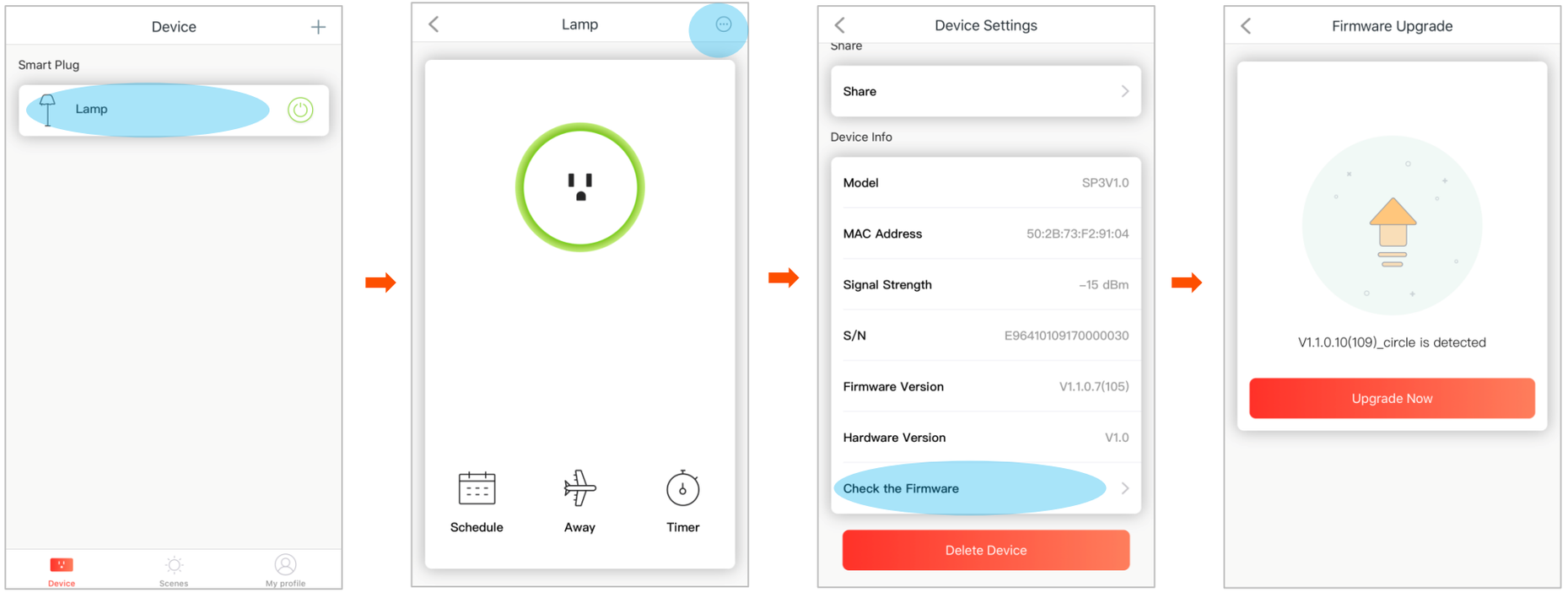
TIP

- Ensure that the smart plug and your smart phone used to upgrade the smart plug can always access the internet during the upgrade, otherwise the upgrade may fail.
- DO NOT power off the smart plug during the upgrade, otherwise the upgrade may fail.

Step 1 Tap the bar of the smart plug that you want to manage, then the more icon .

Step 2 Scroll the screen down to the bottom of the page, and tap **Check the Firmware**.

Step 3 Tap **Upgrade Now**.



Delete a smart plug

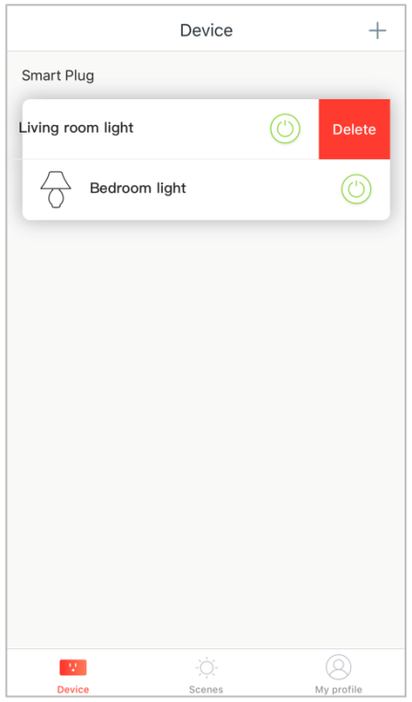
TIP

After the smart plug is deleted, you cannot manage it with the Tenda Beli App. To manage it again, you need to add it to the **Device** list again. Refer to Add your smart plug for details.

Method 1 for iOS devices

Step 1 On the **Device** page, hold and slide the smart plug bar to the left.

Step 2 Tap **Delete**.

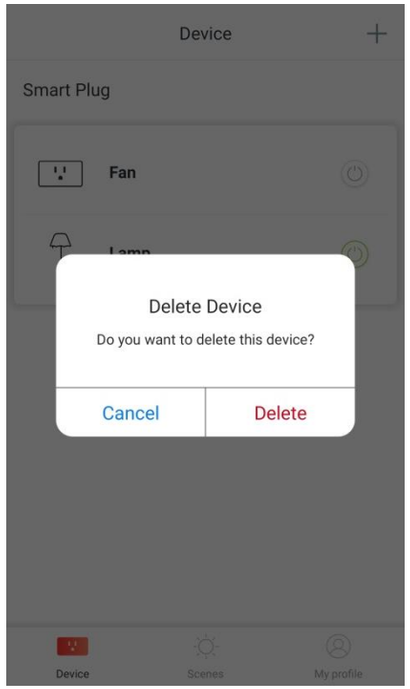


----End

Method 1 for Android devices

Step 1 On the **Device** page, hold the smart plug bar until a pop-up window appears.

Step 2 Tap **Delete**.



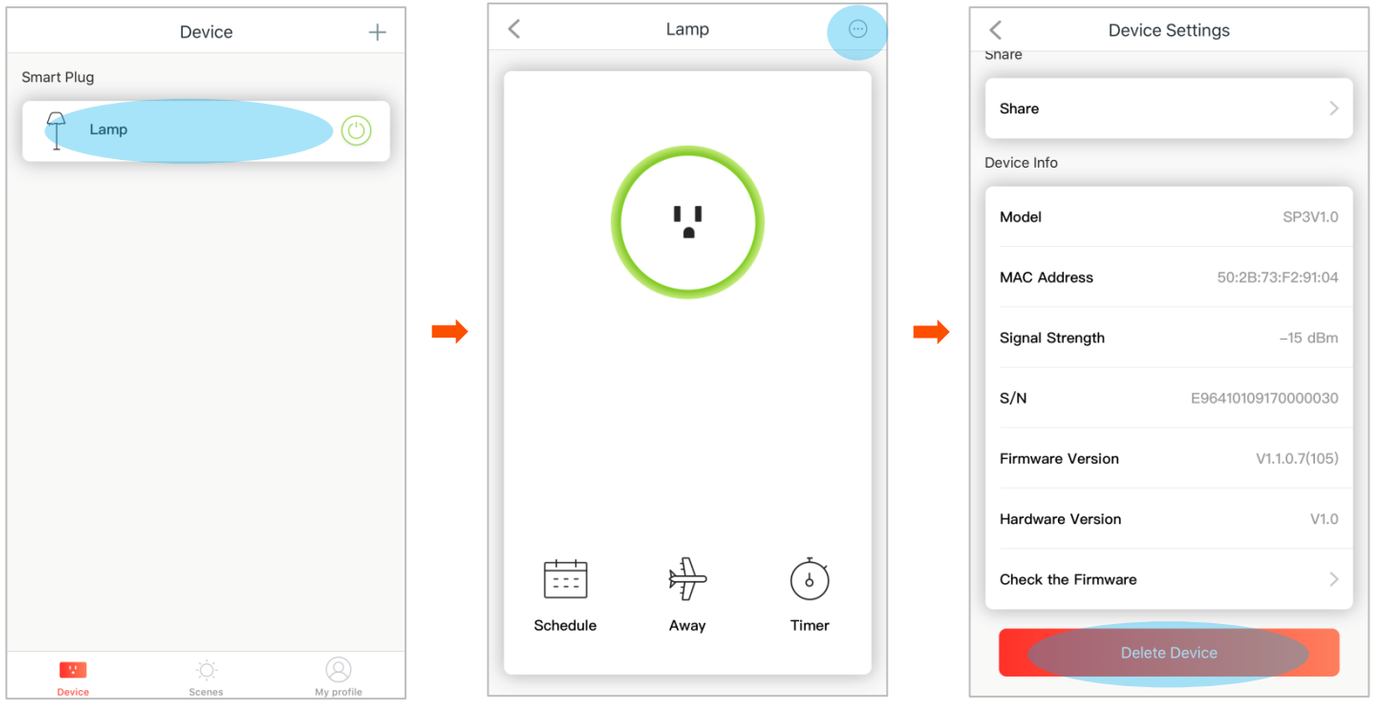
----End

Method 2 for iOS and Android devices

Step 1 Tap the bar of the smart plug that you want to manage, then the more icon .

Step 2 Scroll the screen down to the bottom of the page, and tap **Delete Device**.

Step 3 Tap **Delete** on the pop-up window to confirm.



----End

Control your smart plugs in batch

If you want to control multiple smart plugs with a single tap, you can add these smart plugs into a group or set a scene.

Create groups

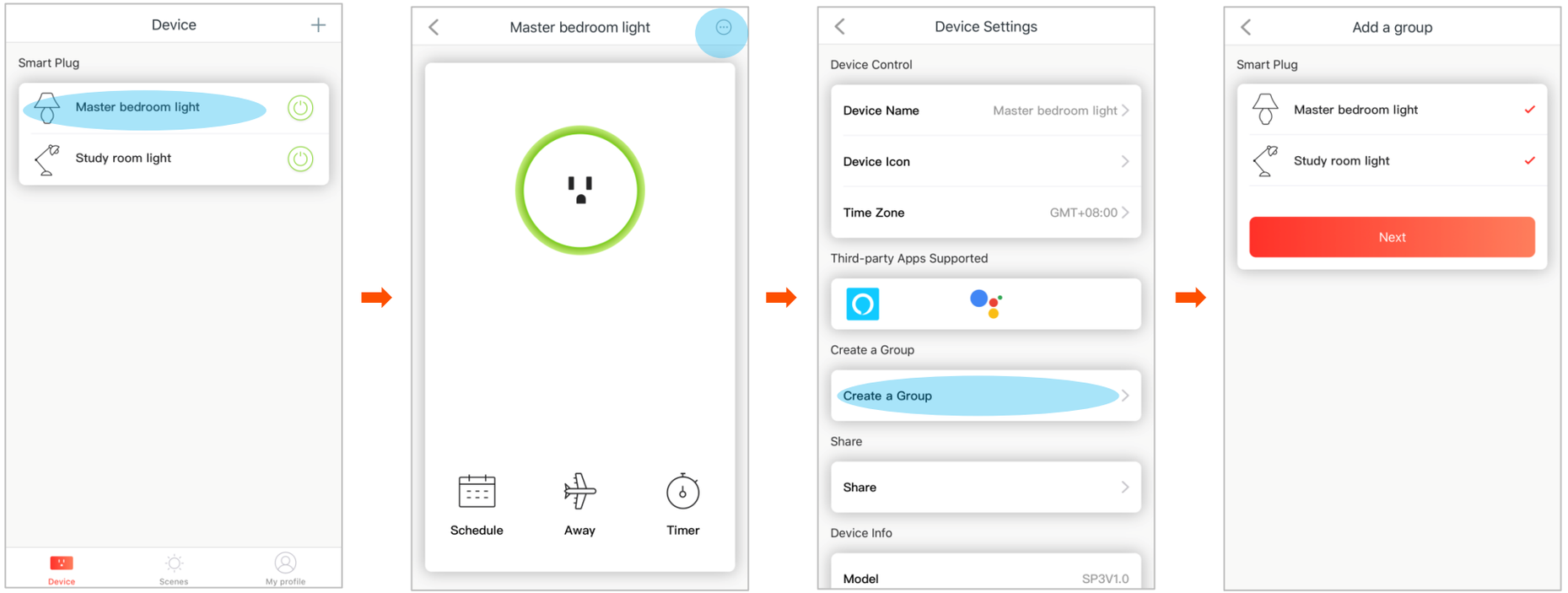
Assume that you want to add all smart plugs connected to your lights into a group, so that you can turn on or off your lights with a single tap when you return home or leave home.

Create a group

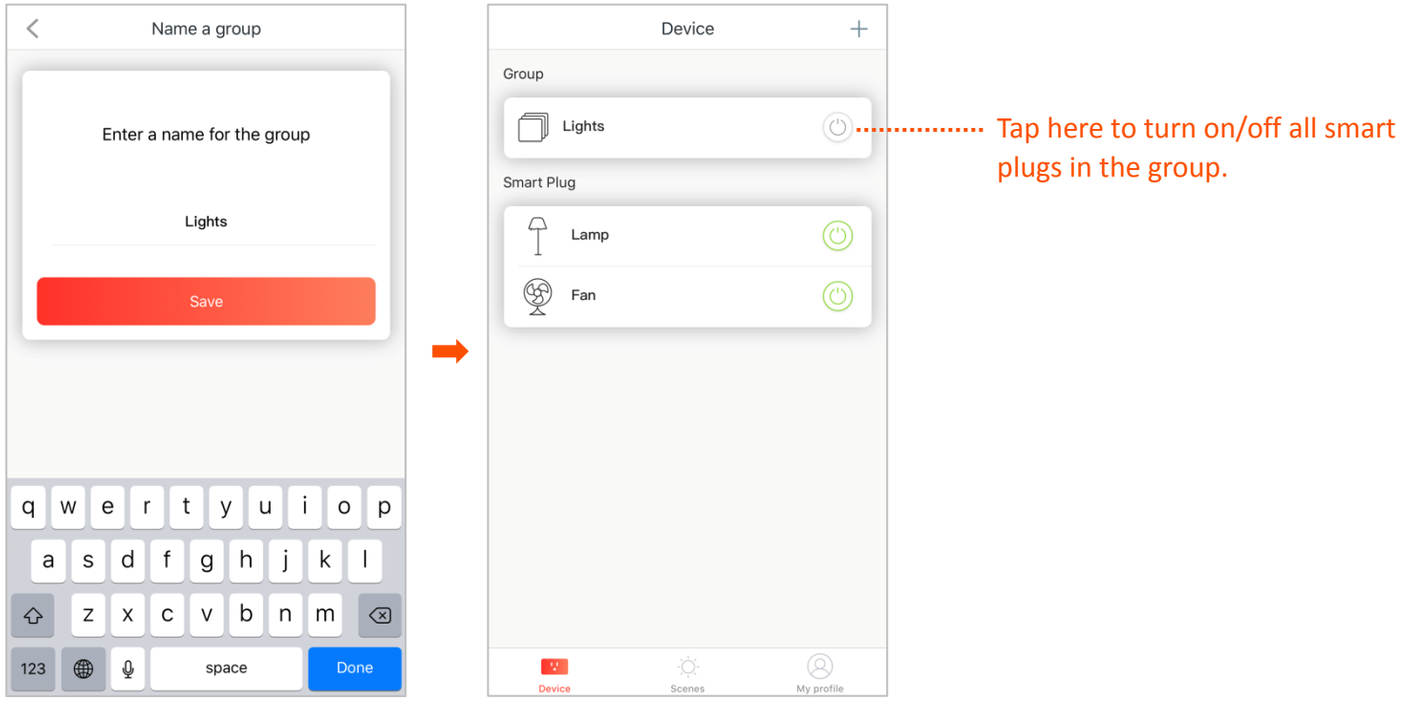
Step 1 Tap one of the smart plugs you want to add into a group, then the more icon .

Step 2 Tap **Create a Group**.

Step 3 Select the smart plugs you want to add into a group, and tap **Next**.



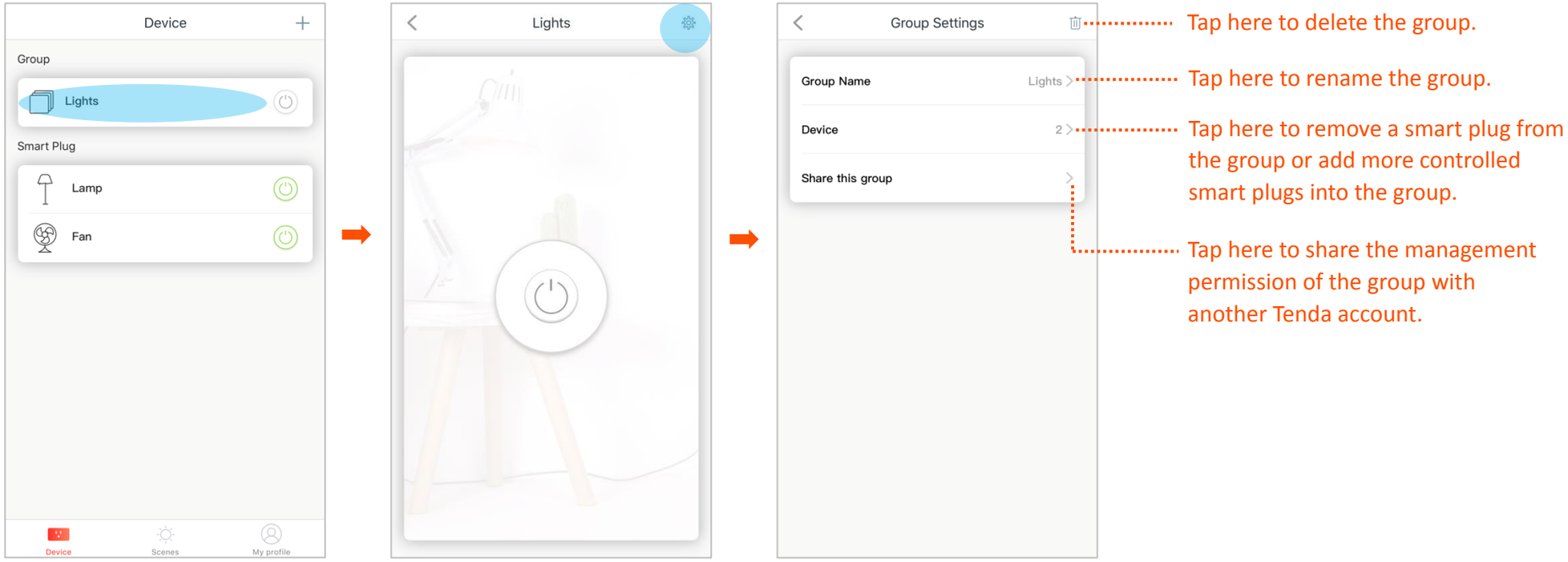
Step 4 Customize a name for the group, and tap **Save**.



----End

Manage the group

To manage the group, tap the group, then tap the settings icon .



Set scenes

Assume that your living room light and turn on your bedroom light are plugged into the smart plugs, and they are controlled by the Tenda **Beli** App. Now you want to turn off your living room light and turn on your bedroom light at the same time with a single tap when you go to sleep. Then you can set a scene.

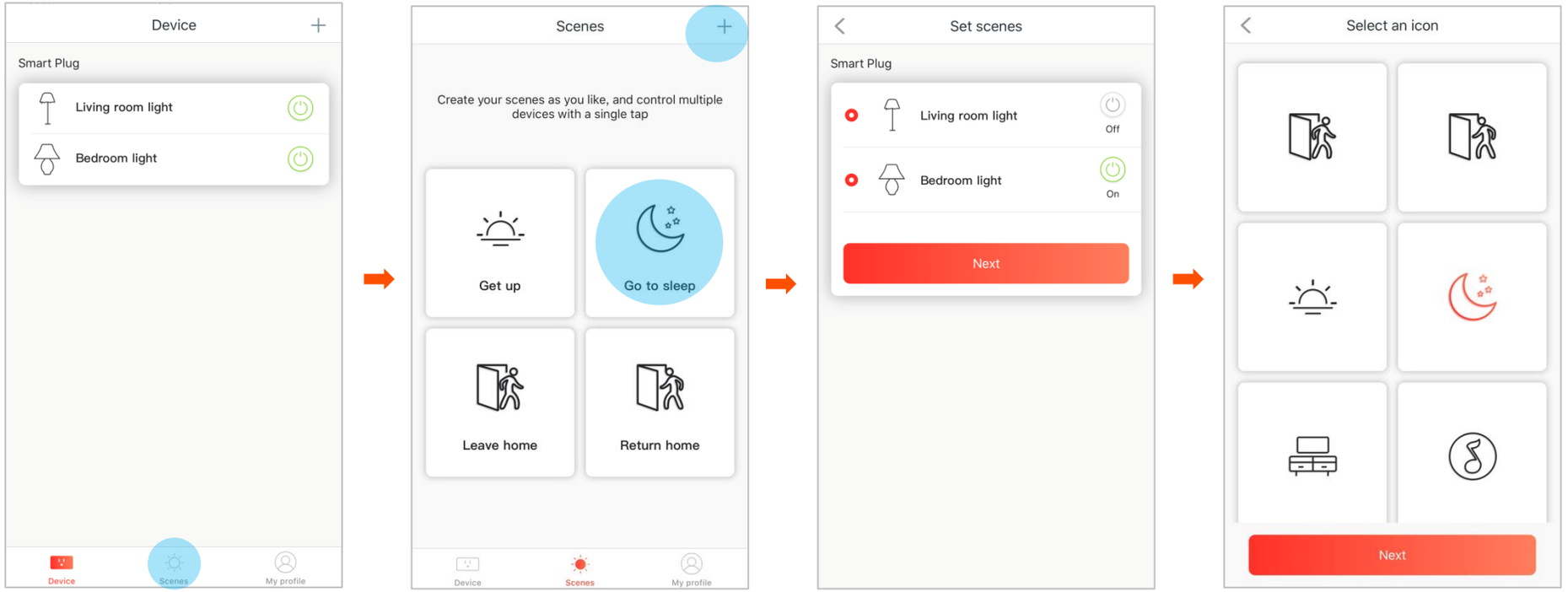
Step 1 Tap **Scenes**.

Step 2 Tap **Go to sleep**, or the add icon ＋.

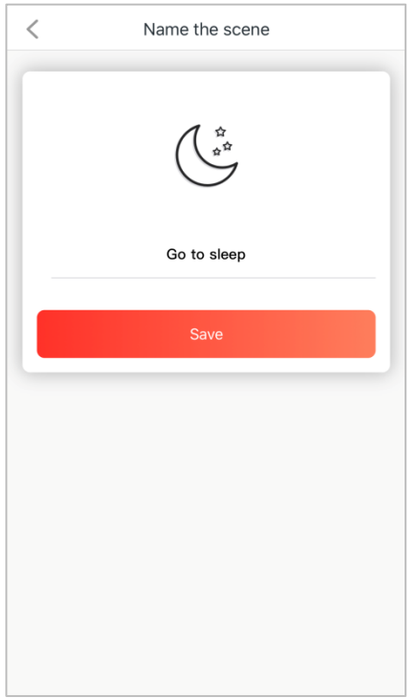
Step 3 Select the smart plugs you want to add into the scene, and specify the act for each smart plug. We set the **Living room light** to **off**, and **Bedroom light** to **On** in this example.

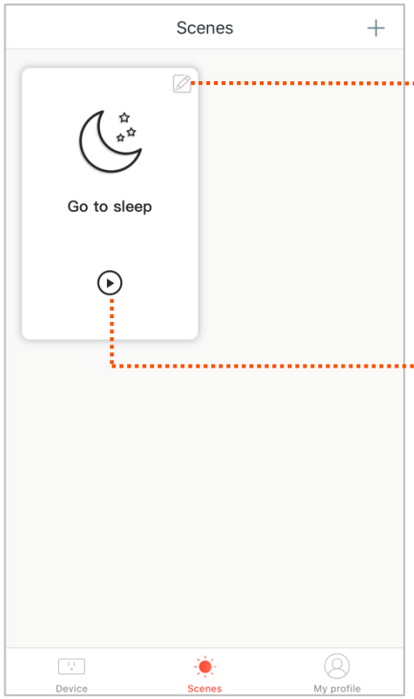
Step 4 Tap **Next**.

Step 5 Select an icon for the scene, and tap **Next**.



Step 6 Customize a name for the scene, and tap **Save**.

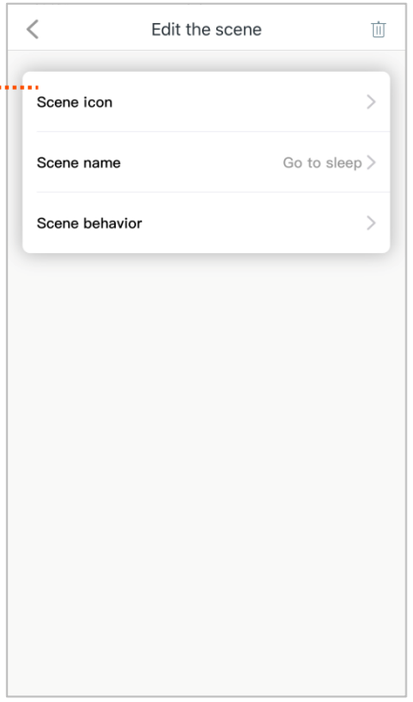




Tap here to edit the scene. You can

- Change an icon for the scene.
- Rename the scene.
- Change the behavior for each smart plug.
- Remove a smart plug from the scene.
- Add more smart plugs into the scene.
- Delete the scene.

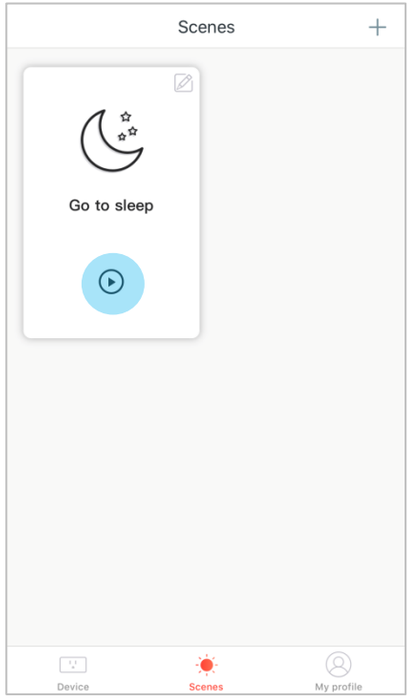
Tap here to perform the operations in the scene. Each time you perform the operations in the scene, the Living room light will be turned off, and the Bedroom light will be turned on.



----End

Verification

Tap the button. The Living room light will be turned off, and the Bedroom light will be turned on.



My profile

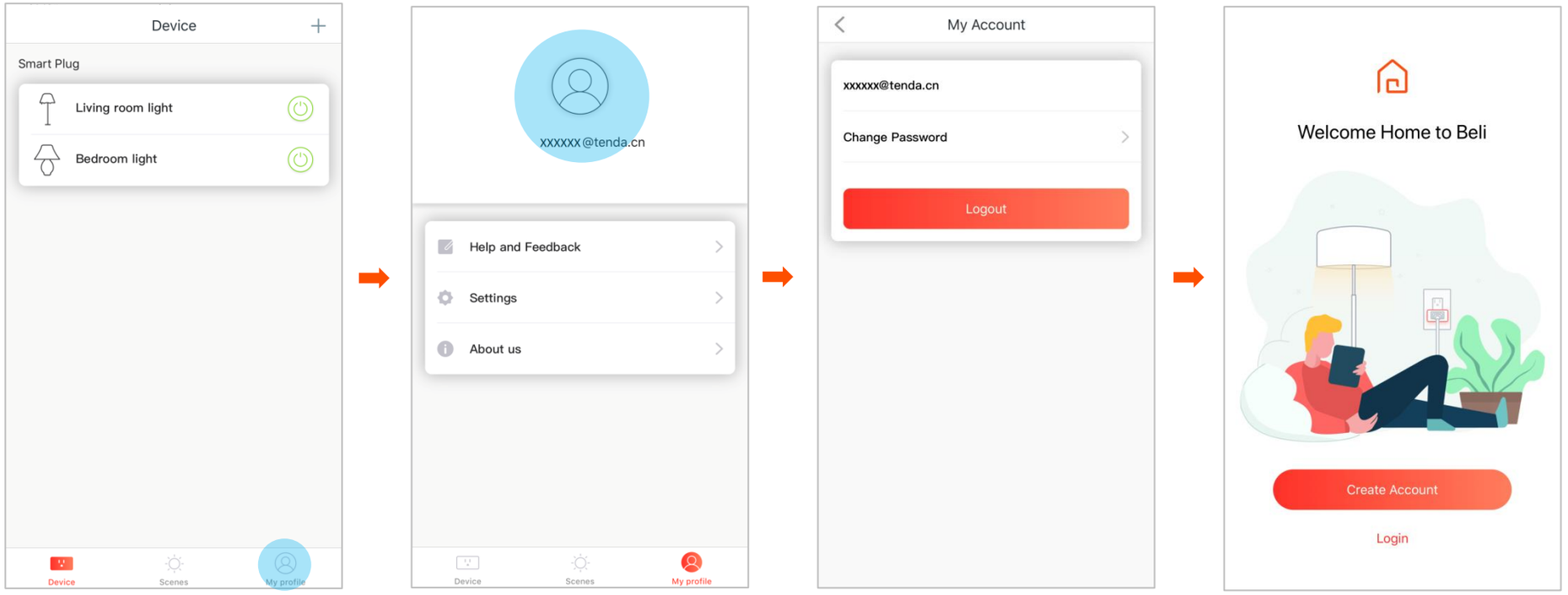
Logout & change a login account

Step 1 Tap **My profile**.

Step 2 Tap the My profile icon .

Step 3 Tap **Logout**.

Then you can tap **Login** to login with another registered account.



----End

Change the login password

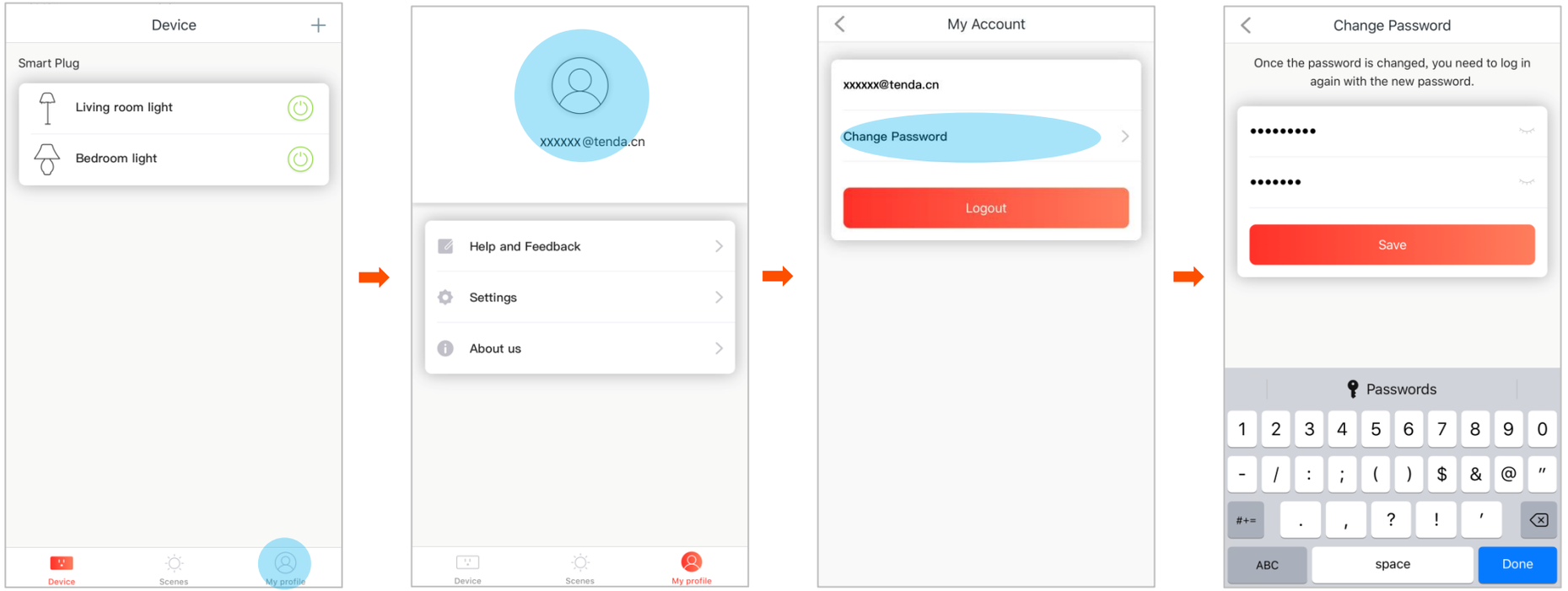
Step 1 Tap **My profile**.

Step 2 Tap the My profile icon .

Step 3 Tap **Change Password**.

Step 4 Enter the old password, enter a new password, and tap **Save**.

Then you need log in to the App again with the new login password.



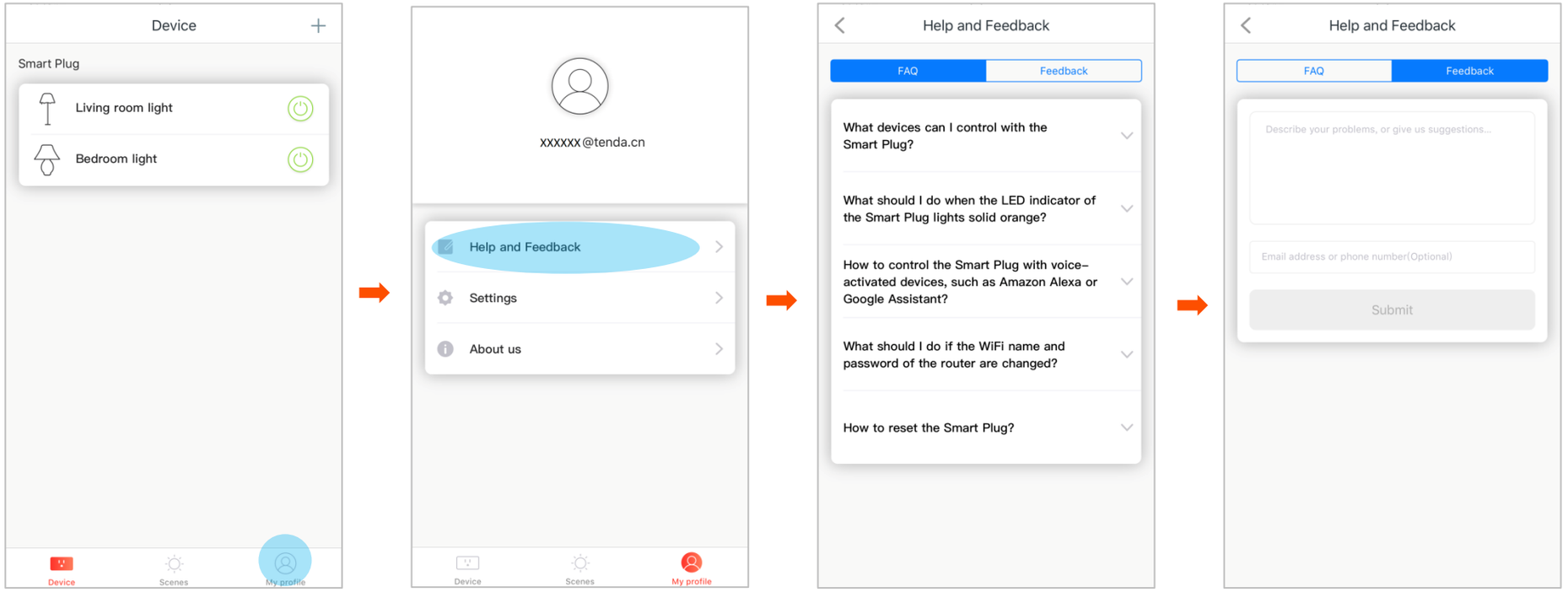
----End

Get help

Step 1 Tap **My profile**.

Step 2 Tap **Help and Feedback**. Then you can check frequently asked questions of the smart plug.

Step 3 Tap **Feedback**. Then you can give us suggestions.



----End

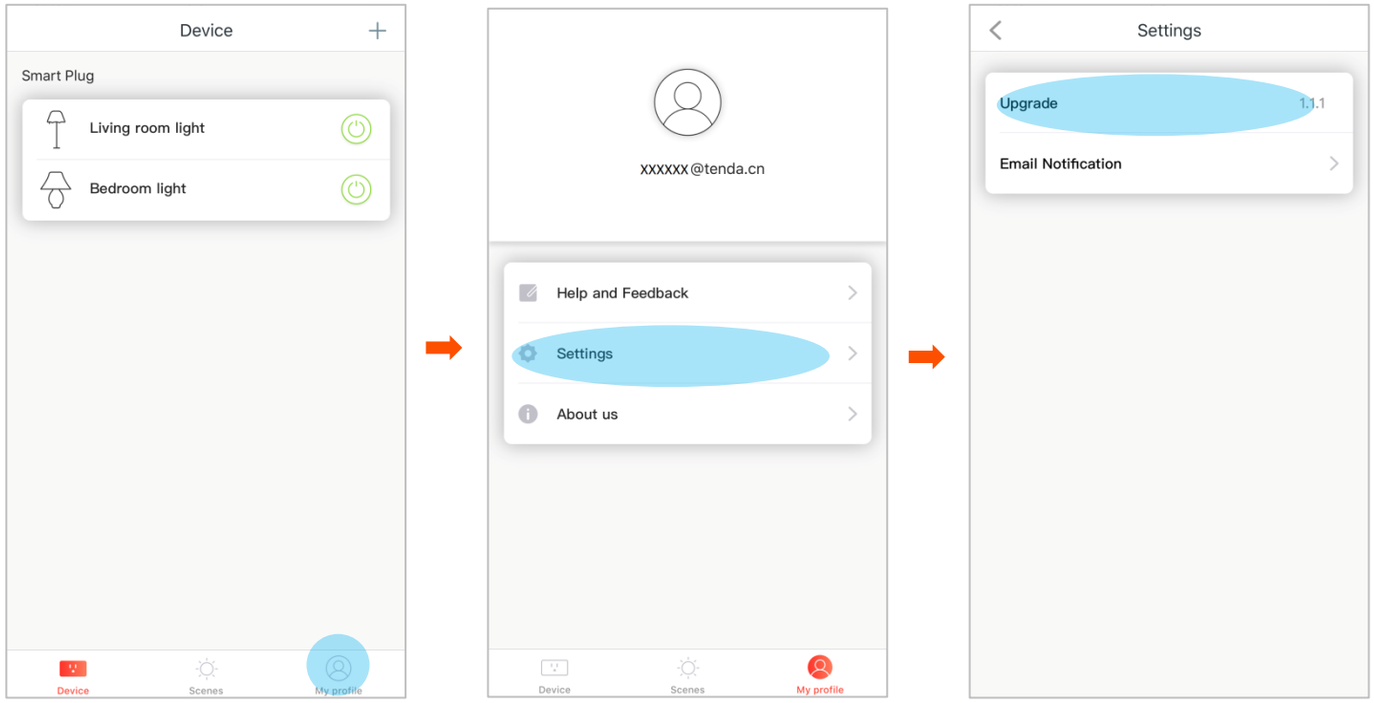
Upgrade the Tenda Beli App

Step 1 Tap **My profile**.

Step 2 Tap **Settings**.

Step 3 Tap **Upgrade**.

Then the App will upgrade automatically if the new App version is detected.



----End

Enable the Email notifictaion

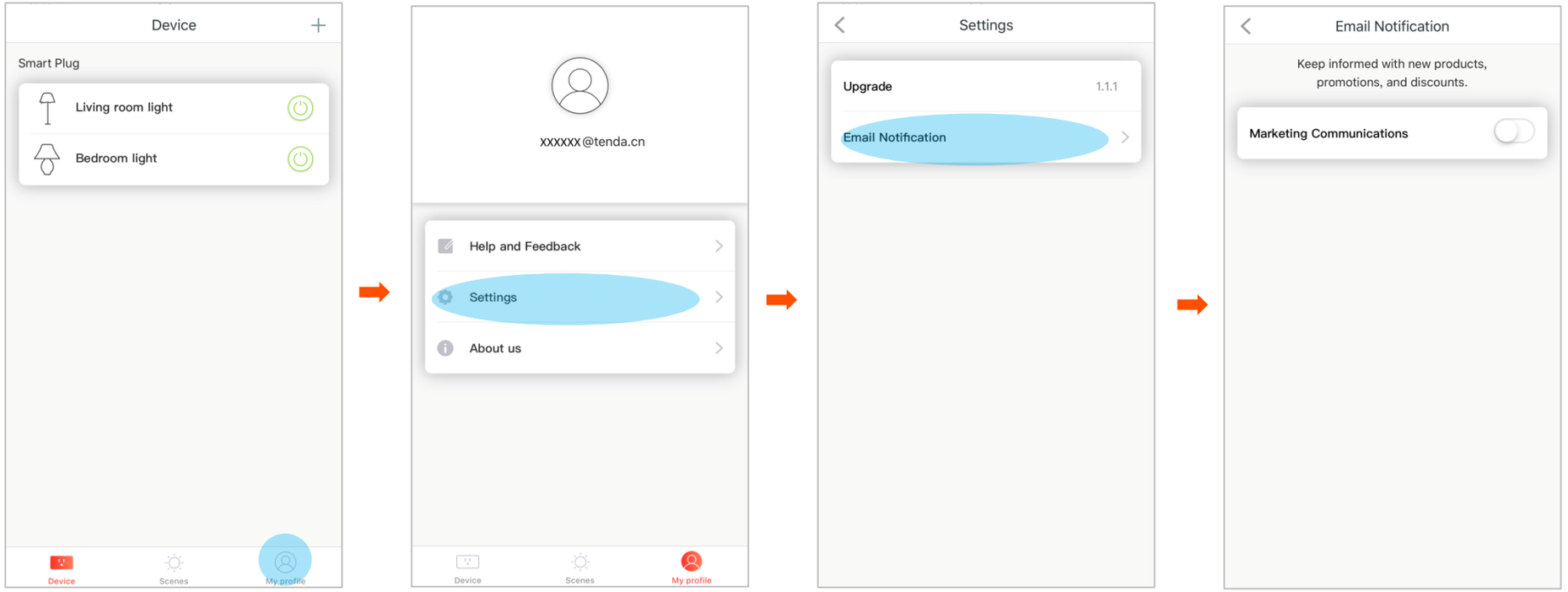
After you enable the Email notification, you will keep informed with our new products, promotions, and discounts information.

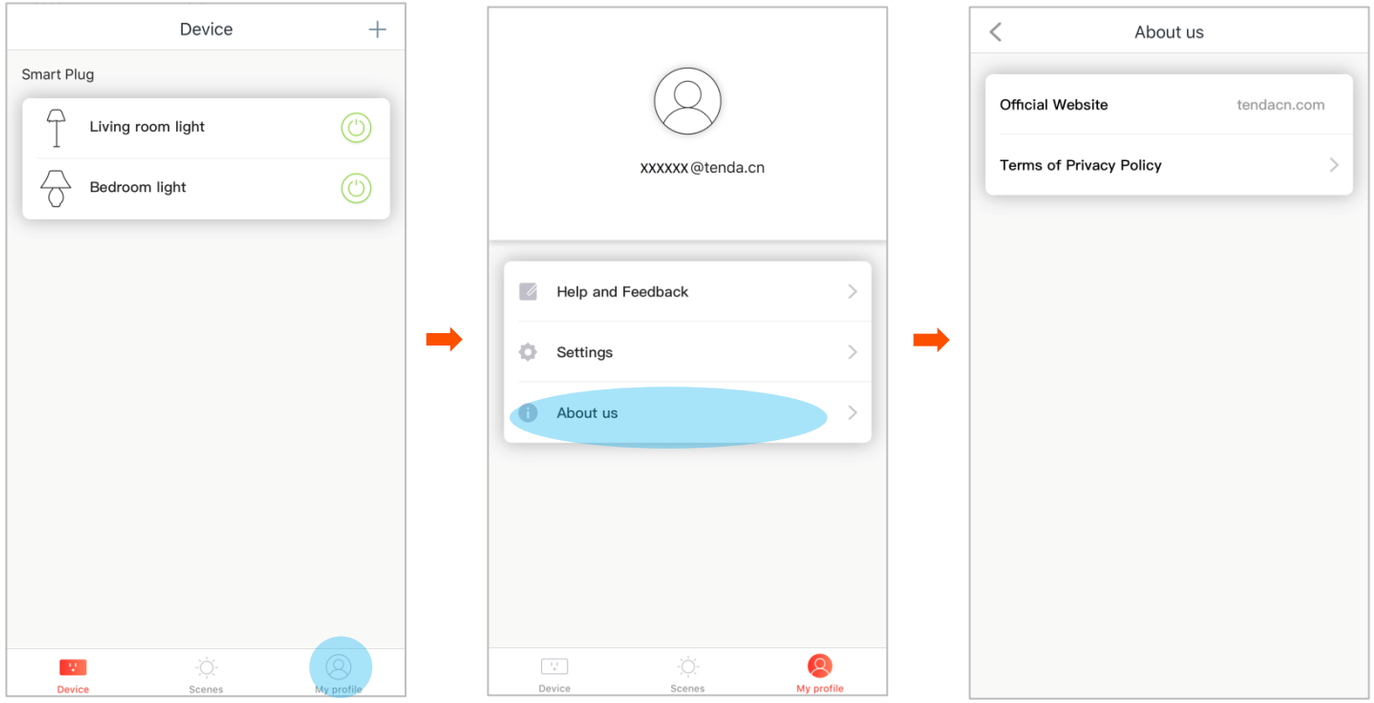
Step 1 Tap **My profile**.

Step 2 Tap **Settings**.

Step 3 Tap **Email Notification**.

Step 4 Set the **Marketing Communications** button to .



About us

To visit our official website, or check *Terms of Privacy Policy*, tap **My profile** > **About us**.